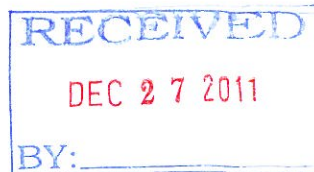


FLORIDA RECREATIONAL VEHICLE
MEDIATION/ARBITRATION PROGRAM



Collins Center for Public Policy, Inc.
DECISION OF THE ARBITRATOR
(DISMISSAL)

In the Matter of the Arbitration Between:

Robert and Jacqueline Yocum
1275 Summerfield Ct.
Orange Park, FL 32073

Consumers,

vs.

Fleetwood RV, Inc.
1010 Commerce Drive
Decatur, IN 46733

Workhorse Custom Chassis
850 Stephenson Hwy, Ste 510
Troy, MI 48083

Manufacturers

FILE NUMBER: 201111

DATE CLAIM RECEIVED BY COLLINS CENTER: 9/7/2011

MEDIATOR: Barry Spurlock

FINDINGS OF THE ARBITRATOR

Pursuant to notice to all parties, an arbitration hearing was held in this case on 12-14-2011, in ORANGE PARK, Florida. Upon consideration of all testimony and evidence presented, including matters stipulated by the parties, the following factual findings are made:

1. Identification of subject vehicle: Year: 2010; Make: Fleetwood; Model: Pace Arrow 38P; Vehicle Identification Number: 5B4MPA7G193437190; Date of delivery of the vehicle to the Consumer: 4-28-2010; Vehicle sold in Florida? Yes; No. Mileage on odometer at the time of deliver: 1,143

2. Name/Address of Selling Dealer: GENERAL RV Center
1577 Wells Road
ORANGE Park, FL 32073

3. Facts supporting dismissal of the claim: CONSUMERS had two(2)
COMPLAINTS of NONCONFORMITY or defect: ① Leveling
JACK system MAL functional while the COACH WAS driven
AND dashboard warning lights appeared. ② Instrument
PANEL went blank while driving the coach. The leveling
JACK system was repaired at least 5 times. There was credible
Testimony by Fleetwood that the leveling JACK system is part
of the Living Facilities and not part of the motor vehicle.
The coach was out of service 57 days while the instrument
panel was replaced. As of 12-14-11 the instrument panel
is working properly. Workhorse had replaced and tested
the new instrument panel.

CONCLUSIONS

It is concluded that the Consumer's Year: 2010 ; Make: Fleetwood
; Model: PACE ARROW 38P ;
Vehicle Identification Number: 5B4MPA7G193437190 is:

NOT A "Lemon" AS described by F.S. 681.10 et. seq. in that
it does not have a substantial defect or nonconformity
which substantially impairs the use, value or safety
of the motor vehicle aspects of the coach.

Leveling JACKS are part of the living facilities and
are not within the scope of the arbitration pursuant
to Chap. 681, Florida Statutes. See Fleetwood Motor
Homes of Indiana, case # CI 099-9016 and recent cases
decided under this program.

The instrument panel was replaced within 60 days; therefore
no presumption arises re: reasonable number of repair
attempts. Furthermore, workhorse replaced the panel
within 11 days of receiving the manufacturer's notice
of defect.

The request for relief filed by the Consumer(s) is hereby denied and the case is hereby DISMISSED.

SIGNED:

12-19-11
Date


Arbitrator SALVATORE V. FIORE

A COPY OF THIS DECISION was furnished to the Consumer and each involved
Manufacturer by registered mail on this date: _____

NOTICE TO THE PARTIES:

Effective **July 1, 2001**, either party may request that the program arbitrator make a technical correction to the decision by filing a written request with the Collins Center within 10 days after receipt of the written decisions. Technical corrections shall be limited to computational errors, corrections of a party's name or information regarding the recreational vehicle, and typographical or spelling errors. Technical corrections of a decision shall not toll the time for filing a notice of appeal or for manufacturer compliance.

A decision of the Arbitrator is binding unless appealed by either party by filing a petition with the circuit court within the time and in the manner prescribed by ss. 681.1095(10) and (12). Sections 681.1095(13) and (14) apply to appeals filed under this section. Such application must be filed within 30 days of the moving party's receipt of this Decision or the Decision becomes final. Upon filing such application, the moving party must mail a copy to the Collins Center for Public Policy, 2600 Centennial Place, Suite 201, Tallahassee, FL 32308.